



Upper Houses Farm, Lanchester
County Durham, DH7 ORL
Tel: (01207) 521826
Fax: (01207) 521085
Email: admin@lanchesterdaires.co.uk

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ANIMAL WELFARE STATEMENT

Our milk is responsibly and sustainably sourced from family farms across the North East & North West of England. Each farm is visited by our Technical Director who has a vast knowledge and history of the dairy farming process including the expected levels of animal welfare. Once the farm has been visited, we then make our decision on whether the supplier meets our standards before entering a supply contract. As a business, we have not come across any situation where we have found there to be any mistreatment of animals, poor animal welfare or misconduct on the farm.

As a family ran business originating from a dairy farm, we pride ourselves on the quality and reputation of our suppliers and the standards they manage their farms to. These are audited by our internal staff and external companies.

Any milk which is purchased from brokers or other processors goes through the same process to ensure we are supplied milk from reputable, sustainable and responsible suppliers.

We regularly keep ourselves up to date with new practices, legislations and training to ensure we are reaching the highest standards of quality, sustainability & welfare. If you would like some more information on this, please visit the website www.ahdb.org.uk/dairy

In addition to this we also only purchase milk from Red Tractor assured farms and refuse to deal with any suppliers, brokers or other dairy processors who are not members of the scheme. While saying this, it is rare for us to come across this issue. For more information on this please visit their website at www.redtractor.org.uk

Our business is aware of the BBC Panorama programme 'A Cow's life: The true cost of milk?' and we all feel very strongly about the potential disrepute this may bring to the dairy industry. While there will always be a minority who attempt to cut corners in any industry, we pride ourselves on going above and beyond so that our suppliers, our processing facility and customers, are well insulated from any such bad practices.

If you have any further questions or queries then please don't hesitate to get in touch.

Directors: William Austin • Julie Austin
VAT Registration No. 605 3568 47